



Prudential
California Realty

www.prudentialcal.com

March 5, 2012

Ricardo & Ruth Ramirez
291 Lexington Drive
Goleta, CA 93117

RE: 44 E. Warner Street

Dear Ricardo and Ruth,

Thank you very much for the opportunity of working with you on the sale of 44 E. Warner Street. It was my pleasure to serve your real estate needs!

If you would, please take a moment now to tell me how you felt about my service:

We've like to express our complete satisfaction with Madhu Khemani in the sale of our house. We had a unique situation with all parties involved. Madhu was the one that pulled the seller, their realtor and their bank together and made the deal happened

Because my satisfied clients are my greatest advertisement, I am always building my list of references. May I include you in this group and may I print your response from above in my presentations and other marketing materials?

YES

NO

May I contact you in the future with real estate news?

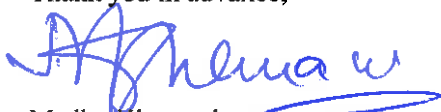
YES

NO

I would also like to improve my service. Is there anything, however large or small, that you think I should do to improve my service?

I really appreciate your time and energy in doing this! I assure you the best service will be rendered to anyone you refer to me, either by way of your response in this letter, or "word-of-mouth!"

Thank you in advance,


Madhu Khemani