

26 Jan 2012

Madhu,

I just wanted to take a minute to thank you for all your hard work on the short sale of my house. It was obviously a nightmare scenario with the buyer not able to secure financing after the sale was in escrow. I also have to thank you for your patience with me and all my travel etc. You made it as painless as possible given all the additional work and emotional baggage that comes with this sort of event. Everything from helping me find a cleaning service to a gardener and especially dealing with the bank.

Thank you again. I hope you are doing well.

Sincerely,

A handwritten signature in blue ink, appearing to read "Tom Kopfler", written in a cursive style.

Tom Kopfler